

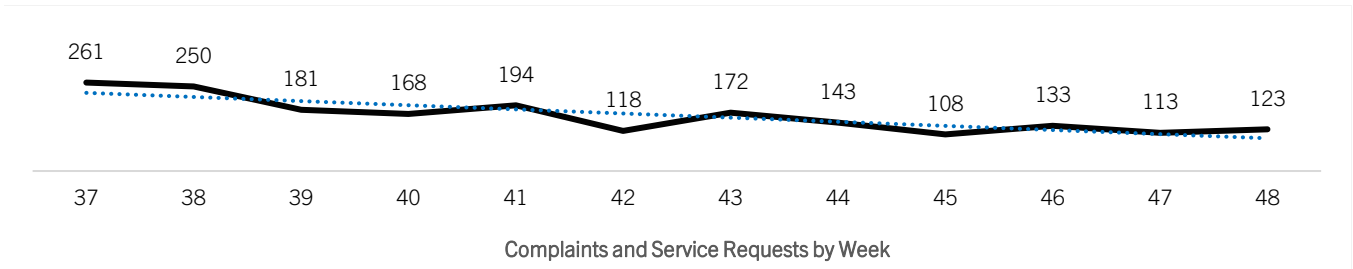


Complaints and Requests for Service

Total Complaints and Service Requests Received	Week 48	Prev Week	Prev Month Avg	YTD Weekly Avg	Most Frequently Identified Locations		
	123	113	157	167	Roxborough Park	Caroline & York Blvd	JC Beemer

Complaint / Service Request Type	
Follow-up(s) to Previous Request	28%
Reported Encampment	26%
Reported Garbage/Debris	17%
Supports for Unsheltered Individual(s)	11%
Request to Enforce Protocol	10%

Source of Complaint / Service Request	
Concerned Citizen	63%
Internal-Public Works	8%
Other	7%
BIA or Local Business	7%
Councillor's Office	7%



Weekly Action Tracker

The Weekly Action Tracker includes all complaint and requests for service received by Housing Focused Street Outreach regarding prospective encampment sites. After engaging with individuals at each location, sites that are deemed to be compliant will not be added to the list to maintain the privacy of individuals staying in them.

Occasionally after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, anytime new tents are discovered in an area that has been previously cleared, the process will restart with Housing Focused Street Outreach attending to engage. All sites that have previously met compliance will be identified as a 'new' site when new tents begin to populate a non-compliant space.

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
2	Central Park	11/21/2023	11/23/2023	N/A - No encampment present on visit on 11/23.	N/A
3	Delta Parkette	11/21/2023	11/23/2023	11/27/2023	6
4	Leaside Park	11/21/2023	N/A - No tents observed on visit	N/A	N/A
3	Lifesaver's Park (behind park)	11/21/2023	N/A - Site is compliant	N/A	N/A
6	East Mountain Trail Loop (Pritchard & Arbour)	11/21/2023	N/A - Site is compliant	N/A	N/A
7	Sirente & Deborah Ct	11/21/2023	N/A - Site is compliant	N/A	N/A

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
1	Inchbury & Tecumseh (Dundurn Castle)	11/22/2023	11/23/2023	11/27/2023	2
14	Cliffview Park	11/22/2023	N/A - No tents observed on visit	N/A	N/A
3	Barton & Wellington (SE corner)	11/23/2023	N/A - No tents observed on visit	N/A	N/A
2	Commonwealth Square	11/23/2023	11/27/2023	11/28/2023	3
2	Keddy Access Trail & Charlton Ave E	11/23/2023	N/A - No tents observed on visit	N/A	N/A
1	Thorndale & Westaway	11/24/2023	11/24/2023	N/A - Private property	N/A
13	University Plaza	11/24/2023	Determining land ownership. Last visited by HFSO on 11/26/2023		
2	70 James St S	11/25/2023	11/27/2023	N/A - Private property	N/A

Housing Focused Street Outreach Engagement Update

	Week 48	Prev Week	YTD Weekly Avg
Total interactions (non-unique) with unsheltered individuals by Housing Focused Street Outreach	215	113	125

Additional Notes:
HFSO engages with individuals who are unsheltered to help improve their access to basic needs and relevant supports and services in the community, including housing, health, food, and income supports.

Shower Program Update

	Week 48	Prev Week	YTD Weekly Avg
Total individuals (non-unique) who were provided access to encampment-specific shower programs	4	12	11

Additional Notes:
Data includes all instances that individuals who are unsheltered are provided access to any of the two designated shower programs in the city (i.e., Norman Pinky Lewis Community Centre, Eastwood Arena).

Site Maintenance and Cleanups

	Week 48	Prev Week	YTD Weekly Avg
Total encampment sites/areas maintained and cleaned by Parks Section staff	36	41	27

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, cleanups of active sites as arranged with the occupants, and cleaning of sites deemed by the Coordinated Response Team to be abandoned.

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in Weekly Action Tracker) with complaints and/or requests for service that are presently unresolved (i.e., enforcement and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
3	Woodlands Park	Existing	Fri Sept 1/2023	Tues Sept 5/2023 (4 days)	Active	9/18/2023
3	JC Beemer	Existing	Thurs Aug 31/2023	Mon Sept 4/2023 (4 days)	Active	9/18/2023
3	Tweedsmuir Park	Existing	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	11/27/2023
3	Woodlands Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	11/8/2023
2	Jackie Washington (incl Nature's Inlet Sanctuary)	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	11/21/2023
3	Wellington Park	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	11/21/2023
2	Eastwood Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	11/8/2023
2	Claremont Access Parkette	New	Wed Nov 1/2023	Sun Nov 5/2023 (4 days)	Active	11/21/2023
4	Fairfield Park	New	Wed Nov 1/2023	Sun Nov 5/2023 (4 days)	Active	11/15/2023
4	Hillcrest Park	New	Mon Nov 6/2023	Tues Nov 7/2023 (1 day)	Active	11/17/2023
4	Roxborough Park (Reid Ave S)	New	Wed Nov 15/2023	Thurs Nov 16/2023	Active	11/17/2023
2	Pier 4 (near play structure)	New	Thurs Nov 23/2023	Fri Nov 24/2023 (1 Day)	Active	11/24/2023
2	Woolverton Park	New	Tues Nov 14/2023	Wed Nov 15/2023 (1 day)	Active	11/21/2023
2	John Rebecca Park	New	Tues Nov 14/2023 Thurs Nov 23/2023	Wed Nov 15/2023 (1 day); Fri Nov 24/2023 (1 day)	Active	11/23/2023
2	Gore Park	New	Tues Nov 21/2023	Wed Nov 22/2023 (1 day)	Active	11/27/2023
5	Bow Valley Open Space	New	Wed Nov 15/2023	Thurs Nov 16/2023	Active	11/15/2023
2	Beasley Park	New	Tues Nov 21/2023	Wed Nov 22/2023 (1 day)	Active	11/21/2023
3	Stirton Tot Lot	New	Tues Nov 21/2023	Wed Nov 22/2023 (1 day)	Active	11/21/2023
2	Jackson & MacNab St S	New	Individuals obstructing sidewalk. No structures observed. Notice to be served		Active	11/22/2023
3	Delta Parkette	New	Mon Nov 27/2023	Tues Nov 28/2023 (1 day)	Active	11/27/2023

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
1	Inchbury & Tecumseh (Dundurn Castle)	New	Mon Nov 27/2023	Tues Nov 28/2023 (1 day)	Active	11/27/2023
8	West 5th/St. Joe's	New	Private property	N/A	Active	11/20/2023
3	Linden St	New	N/A	N/A	Active	11/20/2023
3	Wellington St N between Robert and Barton (alley)	New	Private property	N/A	Active	11/22/2023
1	Yates Dr (Carwyn & Lower Horning)	New	Private property	N/A	Active	11/20/2023
2	Commonwealth Square	New	Mon Nov 27/2023	Tues Nov 28/2023 (1 day)	Active	11/27/2023
3	Gage Park (Montclair Ave)	New	Investigation in progress		Active	11/23/2023

Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement from Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status. Note, this does not include active sites nor sites identified in the past week, and sites located on private property that have been escalated to the appropriate enforcement body will be labeled as inactive, and will not be included.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
3	Powell Park	New	Mon Nov 6/2023	Tues Nov 7/2023 (1 day)	Encampment Cleared	11/1/2023
6&7	Mountain Drive Park	New	N/A	N/A	Compliant	11/3/2023
4	Mahony Park	New	N/A	N/A	Inactive	11/6/2023
2	Vine & Park	New	Thurs Nov 15/2023	Immediately	Encampment Cleared	11/16/2023
1	Victoria Park	New	Tues Nov 14/2023	Wed Nov 15/2023 (1 day)	Encampment Cleared	11/17/2023
3	245 West Ave N (alleyway)	New	N/A	N/A	Encampment Cleared	11/20/2023
2	Peace Garden	New	Thurs Oct 31/2023	Sat Nov 4/2023 (4 days)	Encampment Cleared	11/20/2023
3	Myrtle Park	New	Thurs Nov 2/2023	Mon Nov 6/2023 (4 days)	Encampment Cleared	11/24/2023
3	Bishop's Park	New	Tues Oct 31/2023	Sat Nov 4/2023 (4 days)	Compliant	11/27/2023

