



# Coordinated Response Team

Week 7

## Weekly Encampment Wrap-up Report

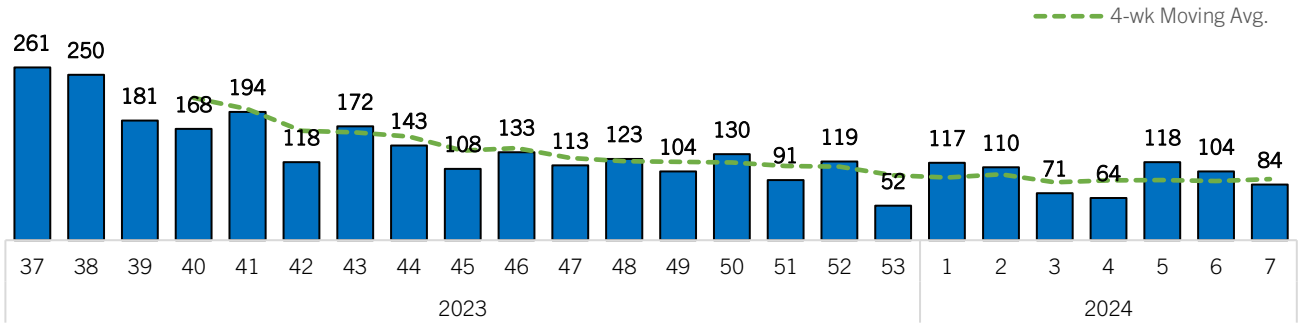
02-12-2024-  
02-18-2024

### Complaints and Requests for Service

Total Complaints and Service Requests Received	Week 7	Prev Week	Prev Month Avg	2023 Weekly Avg	Most Frequently Identified Locations		
	84	104	91	145	Pinky Lewis Parkette	Delta Parkette	Wellington Park

Complaint / Service Request Type	
Follow-up(s) to Previous Request	29%
Reported Encampment	27%
Request to Enforce Protocol	15%
Reported Garbage/Debris	14%
Supports for Unsheltered Individual(s)	5%

Source of Complaint / Service Request	
Concerned Citizen	56%
Internal-Public Works	21%
BIA or Local Business	6%
Internal-Municipal Law Enforcement	5%
internal-housing services	5%



Complaints and Service Requests by Week

### Weekly Action Tracker

The Weekly Action Tracker includes all complaints and requests for service received by Housing Focused Street Outreach regarding potential encampment sites. Occasionally after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, anytime new tents are discovered in an area that has been previously cleared, the process will restart with Housing Focused Street Outreach attending to engage. All sites that have previously met compliance will be identified as a 'new' site when new tents begin to populate a non-compliant space, with the exception of previously escalated sites on private property, as once a property owner has been notified once of the process they will become responsible for contacting the appropriate enforcement body.

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
2	134 Mary St (roadway)	2/12/2024	2/13/2024	Under investigation	
3	Gage Park (bandshell)	2/12/2024	N/A - No tents observed	N/A	N/A
3	Stirton Tot Lot	2/12/2024	2/15/2024	Encampment determined to be abandoned. Site to be cleared.	N/A
3	JC Beemer	2/12/2024	N/A - Site is compliant	N/A	N/A
5	Lake & Warrington St	2/13/2024	N/A - No active tents observed	N/A	N/A
1	Churchill Park	2/13/2024	2/15/2024	Under investigation	

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
3	Pinky Lewis Parkette	2/13/2024	N/A - No tents observed	N/A	N/A
2	Gore Park (front of 22 King St E)	2/13/2024	2/13/2024	2/16/2024	2
2	Main & MacNab	2/13/2024	2/15/2024	Under investigation - Private property	
6	Upper Sherman & Rexford Dr (behind Barbara Cr) (behind Barbara Cr)	2/13/2024	N/A - Site is compliant	N/A	N/A
3	King George School (77 Gage Ave N)	2/14/2024	2/20/2024	2/21/2024	1
3	Pinky Lewis Parkette	2/15/2024	2/15/2024	Under investigation	
4	Rosedale Splash Pad	2/16/2024	N/A - No tents observed	N/A	N/A
3	20 West Ave N (behind Grace New Life Mennonite Church)	2/18/2024	Engagement ongoing		

Complaints and Requests for Service related to Transit Shelters	Week 7	Prev Week	2023 Weekly Avg
	0	0	1

**Additional Notes:**

As per its mandate, HFSO engages with all individuals in the community who are unsheltered, including individuals temporarily living within transit stations. Given the temporary nature of the stay, these are triaged via a separate process.

### Housing Focused Street Outreach Engagement Update

Total interactions (non-unique) with unsheltered individuals by Housing Focused Street Outreach	Week 7	Prev Week	2023 Weekly Avg
	35	105	114

**Additional Notes:**

HFSO engages with individuals who are unsheltered to help improve their access to basic needs and relevant supports and services in the community, including housing, health, food, and income supports.

### Shower Program Update

Total individuals (non-unique) who were provided access to encampment-specific shower programs	Week 7	Prev Week	2023 Weekly Avg
	N/A	18	14

**Additional Notes:**

Data includes all instances that individuals who are unsheltered are provided access to any of the designated shower programs in the city.

### Site Maintenance and Cleanups

Total encampment sites/areas maintained and cleaned by Parks Section staff	Week 7	Prev Week	2023 Weekly Avg
	32	29	28

**Additional Notes:**

Data may include cleanups that occur after the duration of a trespass order has been exceeded, cleanups of active sites as arranged with the occupants, and cleaning of sites deemed by the Coordinated Response Team to be abandoned.

## Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in Weekly Action Tracker) with complaints and/or requests for service that are presently unresolved (i.e., enforcement and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
3	Corktown Trail (between Corktown Park and Wentworth)	New	01/09/2024	1/10/2024	Active	2/12/2024
3	Myrtle Park	New	02/12/2024	2/13/2024	Active	2/13/2024

## Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement from Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status. Note, this does not include active sites nor sites identified in the past week. In addition, sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
2	134 Mary St	New	02/08/2024	Immediately	Encampment Cleared	2/8/2024
1	Stroud Road Park	New	02/02/2024	2/3/2024	Compliant	2/5/2024
3	Century Park	New	02/07/2024	2/8/2024	Encampment Cleared	2/8/2024
3	Woodlands Park	New	02/09/2024	2/10/2024	Encampment Cleared	2/14/2024
2	Central Park	New	02/12/2024	2/13/2024	Encampment Cleared	2/20/2024
3	Wellington Park	Existing	02/14/2024	2/15/2024	Compliant. Tent relocated to a permitted area	2/15/2024
2	MacNab St S & Jackson St W	New	02/16/2024	Immediately	Encampment Cleared	2/16/2024